



MedWatch for Doctors

Your diary, your patients, your practice

Manual for the practitioner app

Keep your chambers and hours in one place, see who is coming, read what a patient chose to share before they arrive, and answer questions by message.

For BMDC-registered doctors, and for medical students and interns who advise by message.

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1 Before anything else

This app does not practise medicine.

MedWatch shows a patient general information and a sense of how urgent something looks. It never diagnoses and never prescribes, and it says so on every screen a patient reads. Nothing in it is a second opinion, and nothing in it is a substitute for your examination.

What it gives you is what the patient told it, plainly laid out, and only when they chose to send it.

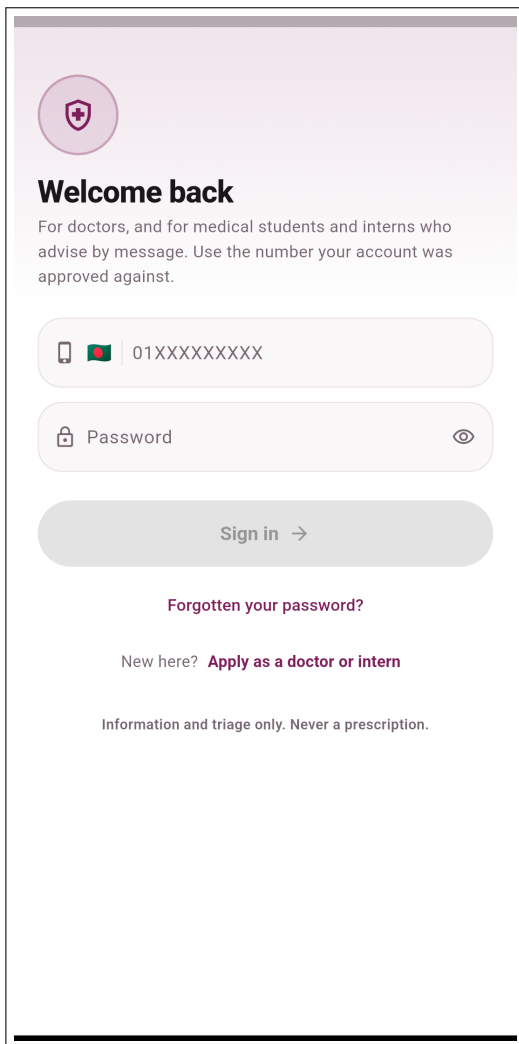
1.1 Two kinds of account

The same app serves two roles, and every screen says which applies to you.

	Doctor	Student or intern
Proved by	A BMDC registration number	A student ID, or a letter from the institution
In the directory	Yes, patients can find and book you	Yes, as somebody who advises by message
Can be booked	Yes	No
Chambers and hours	Yes	Not applicable
Answers messages	Yes	Yes
Look-up reference	Yes	Not at present

The tabs are the same for both. An earlier version removed two of them for trainees, which made the two roles look like different products; the difference belongs inside the appointment screens, not in the shape of the app around them.

2 Applying





Welcome back

For doctors, and for medical students and interns who advise by message. Use the number your account was approved against.

  01XXXXXXXXX

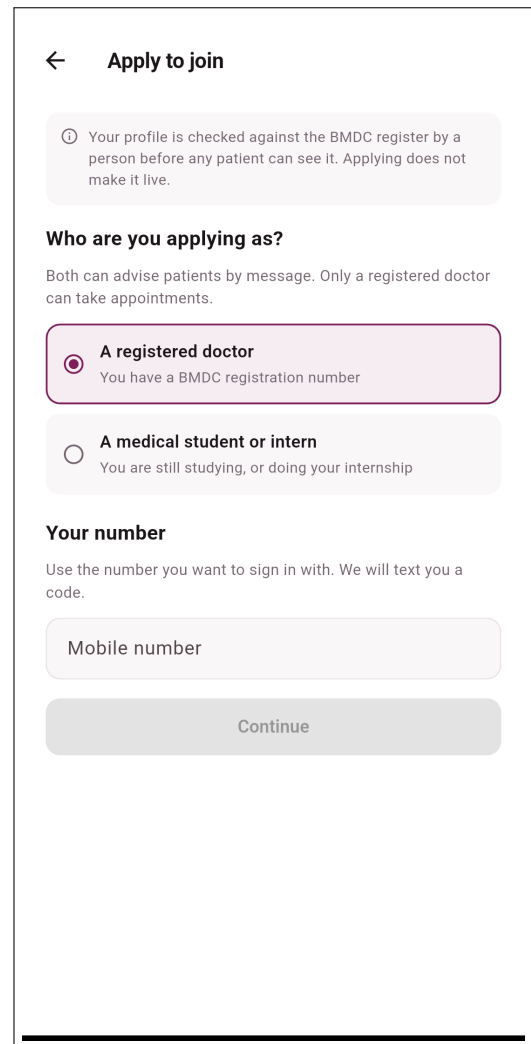
 Password 

Sign in →

[Forgotten your password?](#)

New here? [Apply as a doctor or intern](#)

Information and triage only. Never a prescription.



← **Apply to join**

 Your profile is checked against the BMDC register by a person before any patient can see it. Applying does not make it live.

Who are you applying as?

Both can advise patients by message. Only a registered doctor can take appointments.

☒ **A registered doctor**
You have a BMDC registration number

☐ **A medical student or intern**
You are still studying, or doing your internship

Your number

Use the number you want to sign in with. We will text you a code.

Mobile number

Continue

Signing in, and the first screen of an application. Applying does not make a profile live: a person checks it against the register first.

2.1 What you will need

- Your mobile number. It becomes your account.
- **Doctors:** your BMDC registration number, and a photograph or scan of the certificate.
- **Students and interns:** your student ID, or a letter from your institution.
- Your degrees, with the institution and year for each.

2.2 How it goes

1. Open the app and tap **Apply as a doctor or intern**.
2. Enter your number. A code is sent to it; typing the last digit signs you in.
3. Fill in your name, your registration or student number, your specialties and your degrees.
4. Upload the document that proves it.
5. Wait. A reviewer checks the number against the register.

Fill everything in while you wait. Chambers, hours and your profile are all editable before approval. An account approved with an empty profile is one no patient can book, so it is worth doing now rather than later.

2.3 If you are not approved

You are told why, in the reviewer's own words, inside the app. It is usually something fixable — a photograph too blurred to read a number from, or a document that does not show the name it needs to. Correct it and submit again.

The charge stops if you are refused. Applying starts a subscription, because the code that proves your number is what the operator bills for. A rejected application ends it; you are not left paying for an account you cannot use.

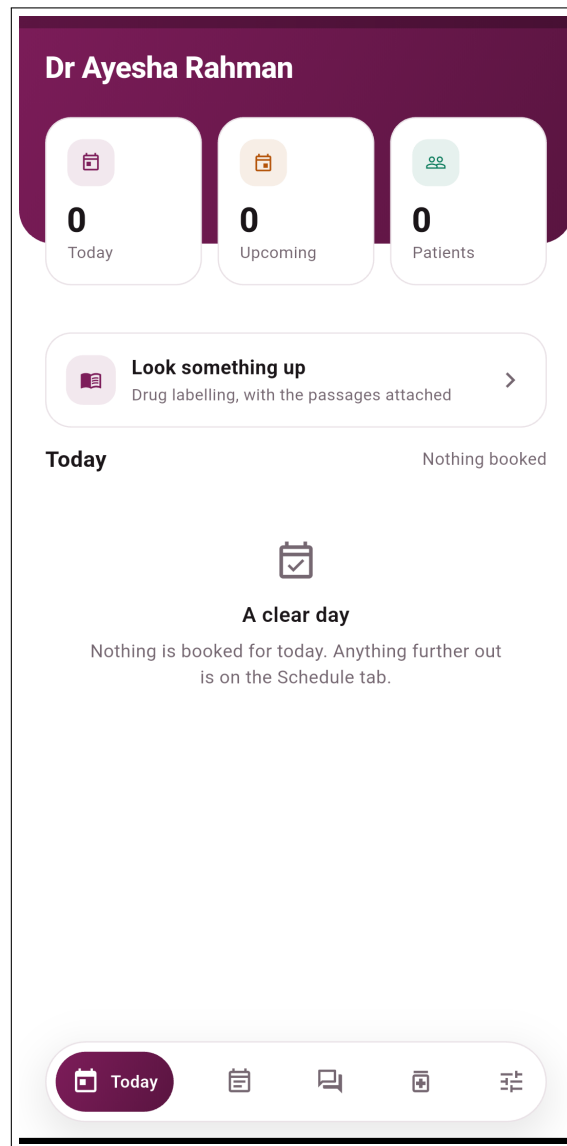
3 The tabs

Five along the bottom, or six if writing for patients is switched on for you. Tapping the one you are already in returns you to the top of it.

Tab	What it is for
Today	Who is coming, soonest first
Schedule	Your chambers and your weekly hours
Messages	Conversations with patients
Medicines	The same medicine reference the patients have
Feed	Writing for patients, when it is switched on
Settings	Your profile, your account, the app

4 Today

The day's list, soonest first, and the screen most worth opening between patients. Each row is one appointment: who, when, and what they wrote as the reason. Tap it to open the whole booking.



A clear day. The three counts across the top are today, what is further out, and how many patients you have seen in all.

4.1 What the patient chose to send

Some bookings carry a **symptom summary**. It is there because the patient ticked a box to send it — never by default, and never without their consent being recorded at the time.

What you see is what the checker decided, laid out as it was shown to them:

- Their own sentence, unedited.
- How urgent it judged the case.
- The possible causes it named, in words rather than percentages. A number there would imply a calculation nobody made.
- Anything marked **important to rule out** — surfaced because missing it is dangerous, not because it fits well.
- **The medicines it withheld, and why.** This is the part worth reading. You are the one qualified to decide a withholding was wrong, and you cannot disagree with something you were never shown.

Conversations are not stored. Only the summary a patient explicitly attached to a booking reaches you. The rest of what they typed stays on their phone, and MedWatch cannot read it either.

4.2 Patients seen

The other question, the one asked mid-consultation: *have I seen this person before?* Past visits are a separate list from the diary, for exactly that.

5 Schedule

5.1 Chambers

A chamber is a place you see patients: its name, its address, and the fee. Add as many as you work from. Patients see the fee before they book, and it is what they expect to pay.

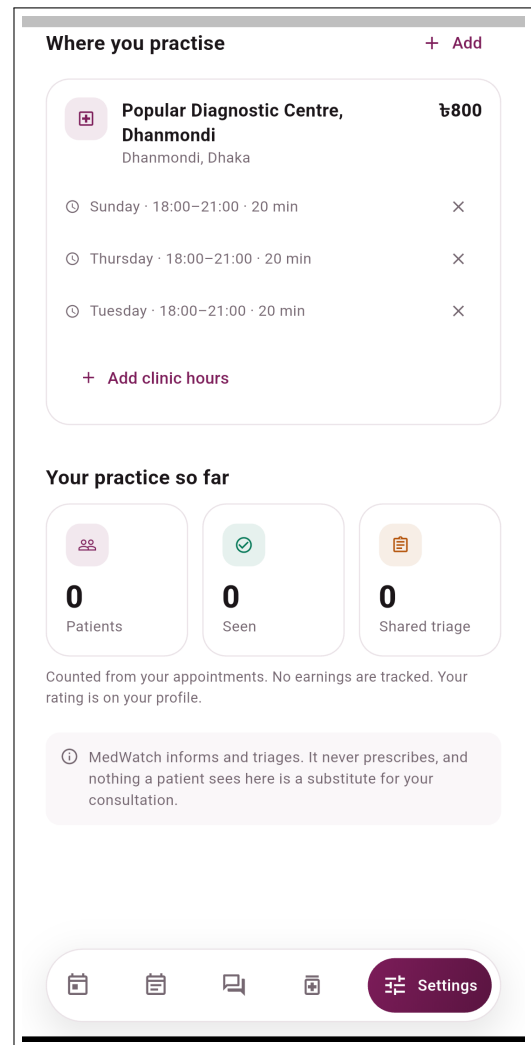
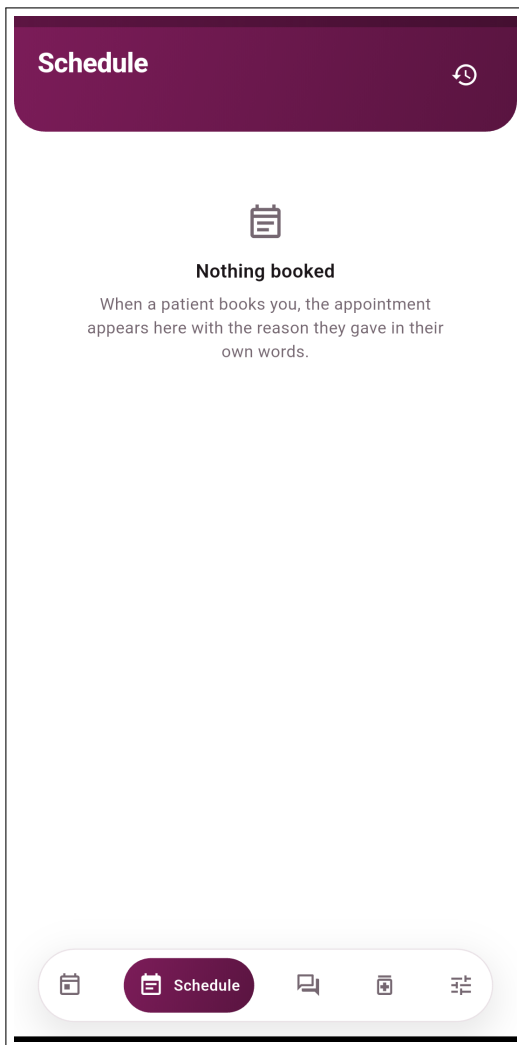
5.2 Weekly hours

Hours are set per chamber, per weekday, as a start and an end. The app turns them into bookable slots.

Hours are a pattern, not a calendar. Setting Sunday 18:00–21:00 opens that window every Sunday. To close a single date, remove the slot for that week rather than the whole pattern.

5.3 Being visible

A profile goes live to patients when three things are true: your registration has been approved, you have at least one chamber, and that chamber has hours. The badge at the top of your profile says **Live** or **Not visible yet**, so you can tell at a glance which one is missing.



An empty diary, and the chambers behind it. One chamber, its fee, and three evenings a week — that pattern is what becomes bookable slots.

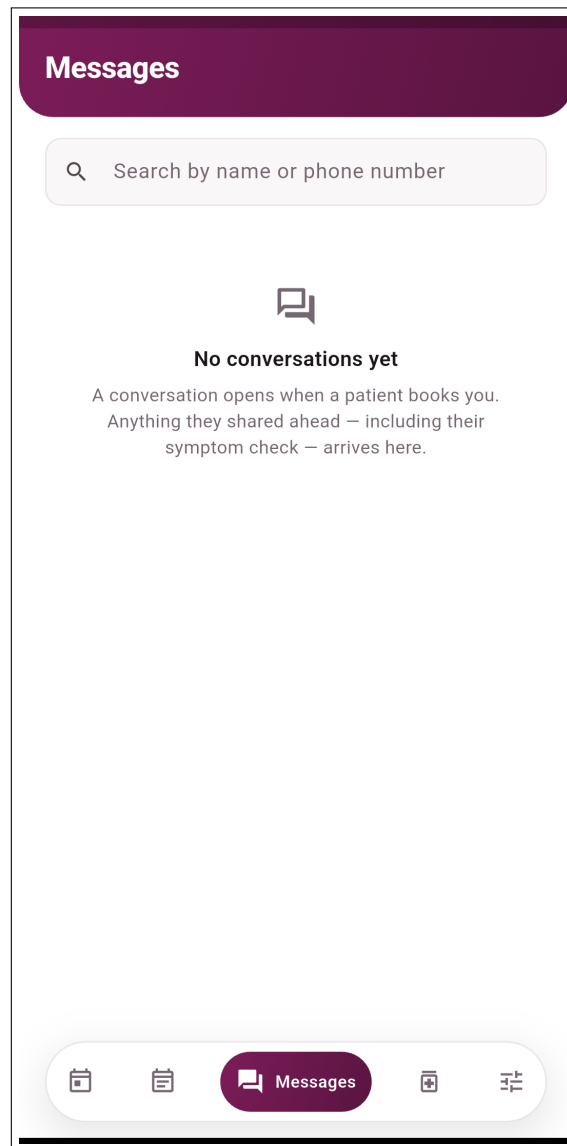
6 Messages

Patients message you; you answer when you can. There is no expectation of an immediate reply, and the patient is not told you are typing.

A message is not a consultation.

Somebody describing something that needs seeing should be told to be seen. The app will not do that for you inside a thread — it is a plain conversation, and the clinical judgement in it is yours.

Attachments a patient sends — a photograph of a prescription, a report — open in the thread and can be saved.



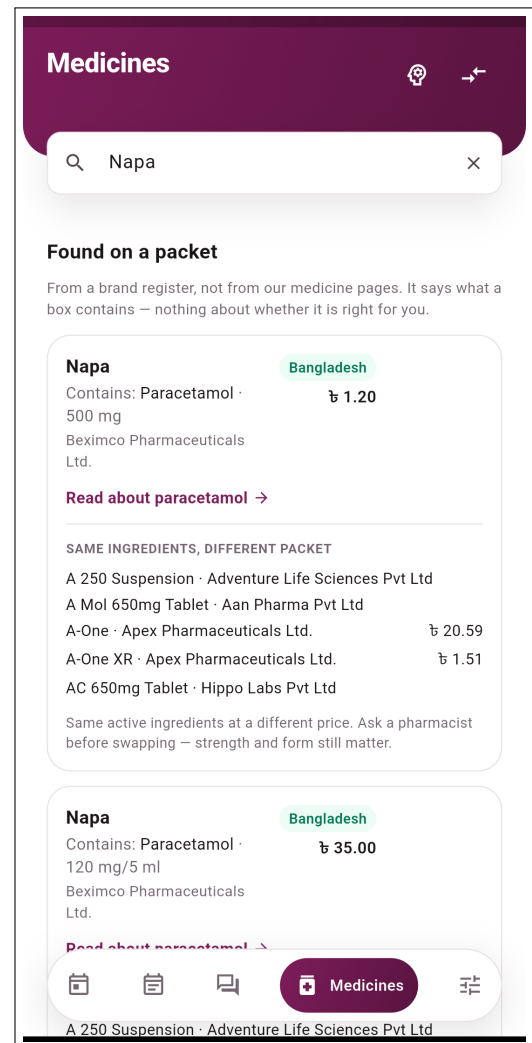
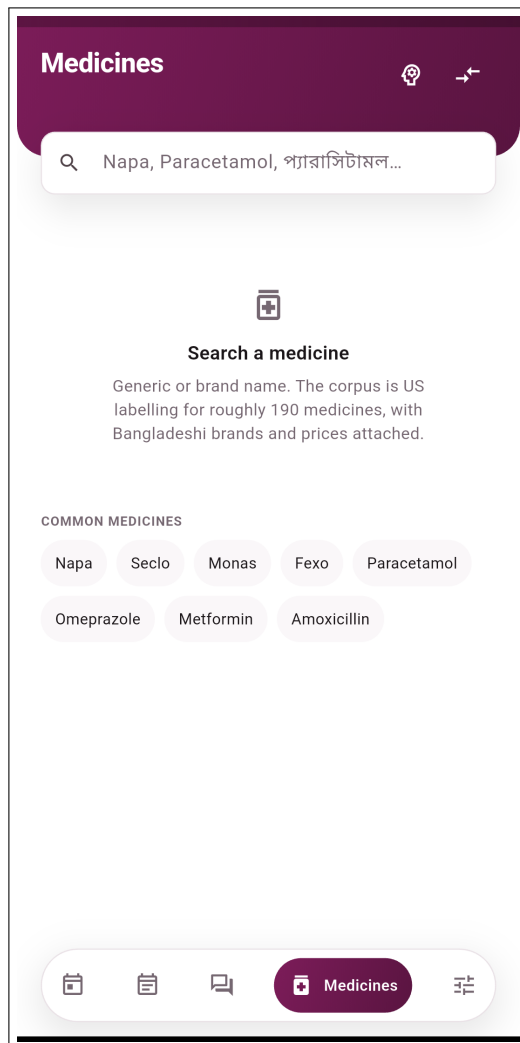
Search is by name or number, and it runs on the server: the app is never given a list of patients' phone numbers to filter through.

7 Medicines, and looking something up

The **Medicines** tab is the same reference the patients have: search a brand off the packet — *Napa*, *Sergel* — and reach the generic, what it treats, what it interacts with, and what it costs in Taka.

Prices are in Taka or they are not shown. The register spans more than one country, and a price in another currency is not what anybody pays here. A packet priced abroad still identifies the medicine and shows its country; it simply shows no price.

Doctors also get **Look something up**, a reference for a question that comes up mid-clinic. It answers from the same cited corpus the patient side uses, and every answer carries its source.

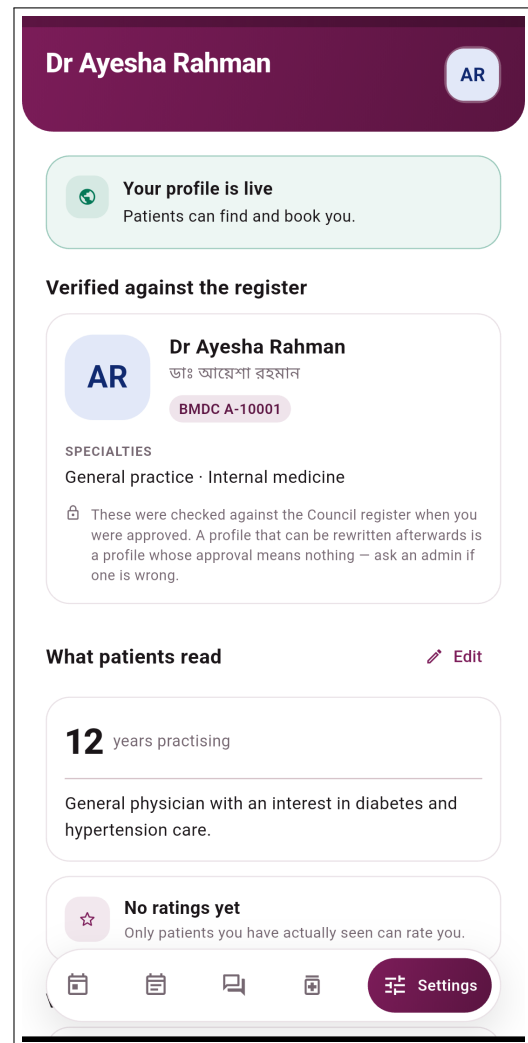
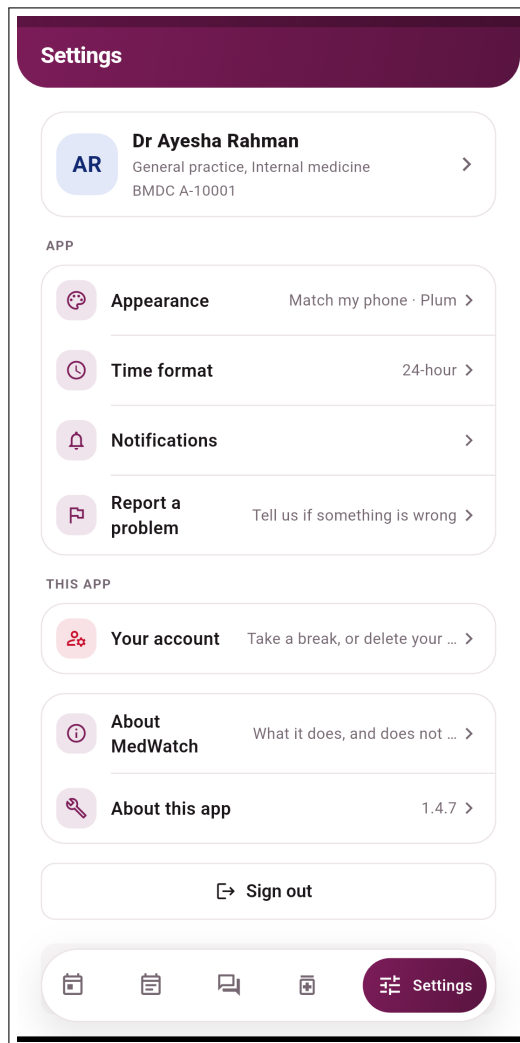


Searching *Napa* reaches paracetamol, the manufacturer, and every other packet with the same ingredients — with the prices, so a patient can be told what the cheaper equivalent is called.

8 Settings and your account

8.1 Your profile

Name, specialties, degrees and the documents that prove them. Degrees can be added at any time; each is checked before it appears to patients.



Settings, and the profile behind it. Your name, registration number and specialties are the part a verifier checked — they are shown to you but cannot be edited here, because a profile that can be rewritten after approval is a profile whose approval means nothing.

8.2 Your password, and getting back in

Three separate things, answering different problems.

Change password is for when you know your password and want a different one. You are asked for the current one first — without that, an unlocked phone is somebody else's account. You stay signed in on this device; every other device signed in to your account is signed out.

Connect Telegram lets a reset code reach you free, over the internet, when a text cannot. It needs connecting *before* you are locked out.

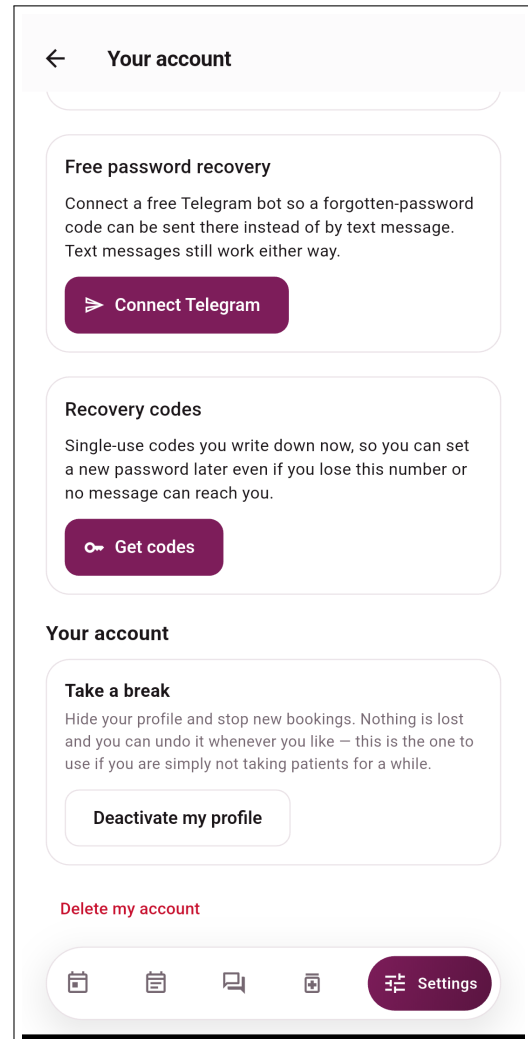
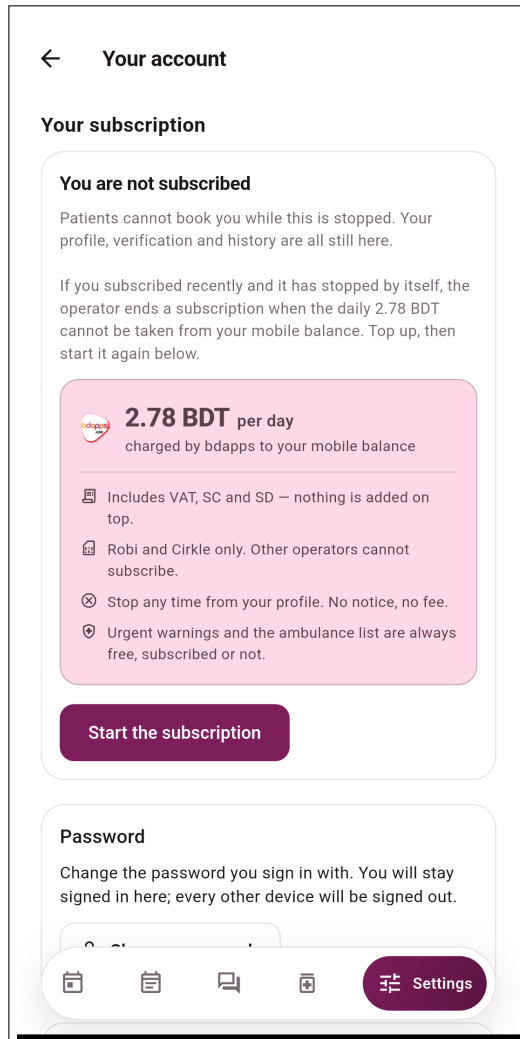
Recovery codes are ten single-use codes you write down now. Each sets a new password once, with nothing needing to arrive at all — so they work with a dead SIM or a replaced phone.

Set up at least one of the last two. Both are free, and both are only useful if arranged before the day you need them.

8.3 The subscription

You are charged daily from the moment you apply, because the code that proves your number is what the operator bills for. **Stop the subscription** ends it and signs you out immediately, which the operator requires.

Stopping is not deleting. Your profile, your chambers and your appointment history stay. Sign in again whenever you want.



The account screen, top and bottom. The tariff is stated in full — 2.78 BDT a day, VAT, SC and SD included, Robi and Cirkle only — and so is the promise that urgent warnings and the ambulance list stay free whether you are subscribed or not.

8.4 Deleting your account

Delete my account removes your profile from the directory and everything identifying you.

Deleting cannot be undone, and patients feel it: a doctor who disappears takes their bookable slots with them. If what you want is to stop being charged, use *Stop the subscription*.

9 When something does not work

What you see	What it usually means
<i>Not visible yet</i> on your profile	No chamber, or a chamber with no hours. Both are needed before patients can find you.
No appointments, ever	Check that badge first. A profile that is not live cannot be booked.
<i>This account is not a doctor account</i>	You signed in on the patient app, or with a number that has no practitioner account.
The browser warns the download may be harmful	Expected for any app not from the Play Store. It is a statement about where the file came from, not about what is inside it.
An update banner that will not go away	Tap <i>Download</i> , install it, and reopen the app. The banner compares versions, not files.

10 The short version

- **Apply, then fill everything in while you wait.** An approved profile with no chamber is one nobody can book.
- **Live or not visible** is the badge to check when the diary stays empty.
- **Read the withheld medicines** on a shared summary. You are the one who can overrule them.
- **A patient's conversation is theirs.** You see only what they chose to attach.
- **Set up recovery** — Telegram or codes — before you need it.
- **Stopping the subscription keeps everything.** Deleting does not.